

Medina County Job and Family Services

Position Description

Division:	Social Services
Unit:	Family and Children's Services
Supervisor:	30400.0 Karen Bennett

Classification: Protective Services Wkr 2	Working Title: Protective Services Worker 2
Class Number: 30132-Medina	Position Control Number: 30402.0
Status: Bargaining	Pay Range: 29

Summary of Essential Duties

Under the direction of the unit Supervisor, the Protective Services Worker 2-Screener, receives and processes referrals of abuse and neglect for Children's Services and Adult Protective Services. Works with families, children and adults to investigate referrals of abuse/neglect and dependency. As part of the regular pager rotation and as part of Social Services, this worker may assist families in improving their financial and social environment and working for the protection and safety of children and adults.

Functions of the Position

1. Is familiar with and functions in accordance with the classification specifications and agency policies and procedures.
2. Presents self in a professional, ethical and culturally sensitive manner to co-workers, staff, other agency personnel and the public.
3. Returns phone calls and correspondence in a timely manner, adhering to agency policy and time frames.
4. Demonstrates knowledge of ODJFS rules, State regulations, local laws and agency policy pertaining to protective services.
5. Screens incoming abuse/neglect referrals on adults and children and enters the information into the SACWIS database within the mandated time frames and enters all Information and Referrals into the SACWIS database in a timely manner.
6. Cross references referrals "Screened In" through CRISE and provides print outs to the assigned intake worker and notifies Eligibility Services of involvement in the case.
7. Receives, investigates and assesses case referrals of abuse, neglect and dependency, and consults with other staff involved with cases.
8. Conducts culturally sensitive interviews with families and children for assessments, information gathering, community advocacy and conflict resolutions.
9. Completes all case documentation and paperwork as defined by ODJFS rules and regulations, State and local laws and agency policy. Has a good working knowledge of CAPMIS, SACWIS, and CRISE.
10. Develops positive, trusting and helpful relationships with the families and demonstrates understanding of the family's strengths and coping skills and an ability to access them.
11. Participates and/or writes strengths-based, family-centered case plans.

12. Maintains contact with families, care givers and children through home visits, letters and phone calls per agency policy.
13. Understands the court process and prepares for and testifies in court with competence, knowing the case history, reason for court involvement, progress on the case plan and the family's current status.
14. Knows and regularly accesses agency and community resources for families.
15. Keeps current on training requirements, attends required meetings and shares gained information with co-workers. Provides leadership and mentoring for other unit members regarding policies, procedures and resources.
16. Transports children as needed.
17. Provides unit coverage for the screener desk, unit and/or division as scheduled or when needed.
18. Carries a pager according to agency policy.
19. Meets all job safety requirements and all applicable OSHA safety standards that pertain to job duties.
20. Performs other duties as assigned.

Knowledge, Skills and Abilities

Knowledge of: Ohio Department of Job and Family Services rules and regulations; Federal, State and local laws regarding abuse/neglect of children and adults; State and Federal mandated forms, documentation and procedures; legal procedures related to children and adults; foster care and/or adoption assessments and placements; community services; intake procedures; ongoing Social worker practices; interviewing skills for both children and adults; practices and procedures for removing adult/children from the home (i.e., paperwork, notifications, legal documents, court procedures); procedures for placing a child in a foster home or adoptive home (i.e., paperwork, preparing the child for placement, etc.); report writing; office practices and procedures; Practice Standards Manual; procedural guidelines governing the management of Social Services cases set by the State of Ohio; documentation required to meet procedural deadlines; on-call status and procedures; evaluation methods involving children, adults and families; internal and external committees; public education programs relating to abuse or neglect of children and older adults; training and developmental practices; Administrative/office practices involving setting up public education programs; legal procedures for finalizing adoptions.

Skill in: Organization; writing (e.g., legal documents; word processing; operation of computers; public speaking; oral communication; typing; interviewing; assessment.

Ability to: Performs intake and ongoing casework duties with children, older adults, families and foster and adoptive families; share information and facts concerning the abuse/neglect of children and/or adults; complete, modify and amend Risk Assessments; complete, modify and amend case plans; comprehend written materials; consult with team members concerning situations and possible courses of actions; answer routine questions and inquiries; prepare and complete all mandated paperwork concerning investigations, ongoing cases, foster home licensing and adoptions; prepare for and testify at court hearings; maintain accurate records; act as liaison between providers, social workers and the agency; investigate complaints of providers; monitor and evaluate providers to ensure compliance with Federal, State and local laws and regulations governing safe operations; assist in reviewing inspection reports; certify and recruit new providers; investigate complaints of

providers; prepare and conduct licensing conferences and hearings; arrange for and provide various training sessions for providers; serve as an on-call worker; respond to calls from police, sheriff, hospitals, parents and/or foster parents related to child or older adult issues; evaluate children, adults and families in their homes after business hours.

Qualifications

MSW or working on a Master's degree in Social Work

or

Bachelor's degree in Social Work

Preferred Qualifications:

- Master's degree in Social Work
- Ohio Social Work license or license eligible
- Adoption Assessor training

Additional Requirements

- Must successfully undergo BCI background check
- Successfully complete an alcohol and drug screening
- Possess a valid Ohio Driver's License
- Provide proof of eligibility to work in the United States

Inherently hazardous or physically demanding working conditions:

May encounter irate clients or individuals; may have some exposure to environmental factors (e.g., cold, excessive heat, noise, fumes, dirt, contagious diseases, unsanitary conditions, insect infestation, bodily wastes, odors, common office chemicals, such as toner and correction fluid); may involve lifting up to 40 pounds (i.e., children, car seats, supplies).

Protective Services Worker 2 P.C.N. 30402.0

List Position Numbers and Class Titles of Positions directly supervised:	Signature of Agency Representative:	Date:
---	--	--------------